



Press Release

For more information contact:

Media Relations:

Alicia Bell
Director of Communications
Credit Union Solutions
Fiserv, Inc.
469-287-3709
alicia.bell@fiserv.com

Additional Fiserv Contact:

Lori Stafford-Thomas
Assistant Vice President
Corporate Communications
Fiserv, Inc.
262-879-5130
lori.stafford@fiserv.com

For Immediate Release

iSpectrum™ Now Called Acumen™ from Fiserv

Canada's leading credit union core banking system's name change reflects international market capabilities

Brookfield, Wis., October 1, 2009 – Fiserv, Inc. (NASDAQ: FISV), the leading global provider of financial services technology solutions and the largest provider of business-driven technology solutions for credit unions, announced today that it has renamed the core banking system formerly known in Canada as iSpectrum to Acumen. Available from Fiserv Solutions Canada, the solution delivers premium flexibility and scalability using the latest Internet technologies. Acumen from Fiserv has quickly gained traction as the preferred choice among large Canadian credit unions and is currently leading the market in new core sales there. Fiserv is expanding the product reach of the proven account processing solution, now making it available to U.S. credit unions.

"Acumen has been highly successful, proving that the core banking solution's transformational capabilities deliver a sophisticated, yet intuitive solution that streamlines operations, enhances member service, and provides valuable business insight," said Scott Butler, president of Credit Union Solutions at Fiserv. "Expanding this core banking solution to reach a larger, more global market is a win-win for Canadian and U.S. credit unions alike—U.S. credit unions gain a new choice for account processing while Canadian credit unions can look forward to new functionality and even greater investments in development."

"Acumen has been and will continue to be a critical tool for the Canadian credit union system, one that offers premium technology support. We're proud to have been with Fiserv every step of the way as they introduced this new solution to the market," said John Lahey, chief executive officer for \$2 billion Alterna Savings and Credit Union, which serves 130,000 members in Ontario. "And now that Fiserv is offering the solution to credit unions in the



Press Release

U.S., we are excited to have access to even greater resources and added functionality from a stable provider we know we can depend on.”

Originally launched under the name iSpectrum, Acumen is the first account processing solution to feature a ubiquitous browser interface throughout the system for superior ease-of-use, while its multi-lingual, multi-currency capabilities and 360-degree member views support enhanced service. An example of the Fiserv core competency in processing, the solution’s first-of-its-kind architecture also gives credit unions unmatched capabilities to operate 24x7, without closing the system and creating and implementing custom applications. The revolutionary design supports rapid, simple and affordable scalability allowing credit unions to grow without limits. Continuous server redundancy allows Acumen to achieve premium uptime, as well as provide the industry’s most rapid data recovery capabilities.

“Acumen demonstrates the resources and ability Fiserv has to deliver innovative, advanced technology solutions that create a competitive advantage for credit unions,” said Kevin Sparks, vice president, Fiserv Solutions Canada, which was formerly known as Summit Technologies Canada. “Our clients can rest assured that our relationship and financial commitment to Canadian credit unions will remain sound and stable now—and well into the future.”

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. Ranked No. 1 on the FinTech 100 survey of top technology partners to the financial services industry, Fiserv celebrates its 25th year in 2009. For more information, visit www.fiserv.com.

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